



## The “411” on 911, 811,511, 411, 311 and 211

### **Dial “211” or [www.211la.org](http://www.211la.org) “Help Starts Here” - LA County Social Services**

211 LA County links ALL Los Angeles County residents to social services that strengthen families and improve their economic success; equips them to prepare their children for school; helps them find and keep jobs with opportunities for advancement; helps them identify and gain access to public benefits and subsidies; and increases their access to quality health care. Our service functions as a gateway to the county’s vast and complex social service delivery system.

### **Dial “311” or [www.lacity.org/311](http://www.lacity.org/311) “One Call to City Hall”**

or if outside the City of LA call 213.473.3231.

Los Angeles residents can simply dial 3-1-1, toll-free, everyday (7am to 10pm), for information and access to more than 1500 non-emergency City service

### **Dial “411” Directory Assistance**

### **Dial “511” or [www.go511.com](http://www.go511.com) “Freeway Traffic Updates, one call away. 511”**

511 is a free traveler information service that gives you live traffic reports, transit planning and commuter service information in the Los Angeles area via a toll-free phone number and website. Call 511 or visit Go511.com to check real time traffic speeds, find traffic alerts, view live traffic cameras, plan a trip on a bus or train, and even find a carpool or vanpool partner. 511 will help improve your commute and keep you informed about Los Angeles area traffic before leaving the house and while on the road.

### **Dial “811” or [www.digalert.org](http://www.digalert.org) “Know what’s below. Call before you dig.”**

Whether you are planning to do it yourself or hire a professional, smart digging means calling 811 before each job. Homeowners often make risky assumptions about whether or not they should get their utility lines marked, but every digging job requires a call – even small projects like planting trees and shrubs

### **Dial “911” in an emergency - Non Emergency police calls use 1.877.ASK.LAPD**

**911 should only be used for an emergency.** For non emergency police calls use 877-ASK-LAPD (1.877.275.5273)

An emergency is a life-threatening situation, crime in progress, or serious crime that has just occurred. Obviously there are other situations that require police response but are not really 9-1-1 type calls. For those, use the toll free police number: [877-ASK-LAPD](tel:877-ASK-LAPD). Pacific LAPD phone number is 310.202.4502. [www.lapdonline.org](http://www.lapdonline.org)